

Halesowen Medical Practice friends and family results for June 2026

As a practice we find it important to gain feedback from our service users.

After every appointment our patients will received a text message asking for feedback on the service received, the patient is then directed to our online Friends and Family questionnaire.

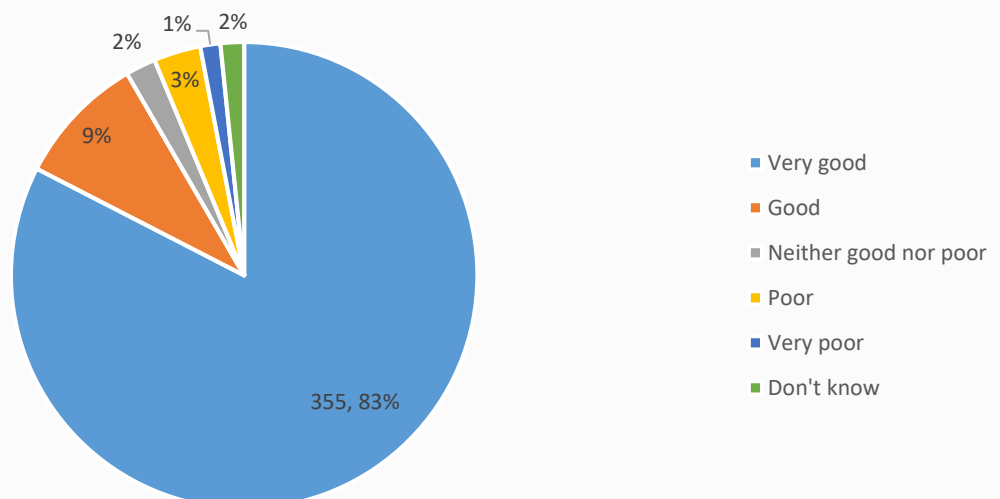
Out of 430 responses in June, our findings have been:

92 % rated us good or very good

4% rated us neither or didn't know

4% rated us poor or very poor

Thinking about your recent appointment. Overall, how was your experience of our service?



Some of the feedback received:

"Very helpful doctor who explained in detail what the issue is and possible treatment required. Very impressed"

" Appointment with phlebotomist. Promptly seen. Reception desk sorted one issue. They are friendly"

" Appointment booked over 3 weeks ago time was at 1:45pm, was seen at 2:50pm. An alternative appointment was not available for another 3 weeks."

We are always grateful for feedback, especially positive, and would like to thank all those patients who have completed our questionnaire and would like to encourage patients to continue to help us improve our service.